

Accidents and illness can happen. Help protect yourself and your family.





Brought to you through a membership in the Association of United Internet Consumers.



MEMBERSHIP HAS IT'S BENEFITS

Benefits are provided through a membership in the Association of United Internet Consumers (AUIC) and include Consumer Savings, Medical Savings, and Insurance benefits.

CONSUMER SAVINGS

HOTEL MEMBER DISCOUNTS*:

SAVE UP TO 20% ON HOTEL STAYS!

AUIC members save up to 20% off the standard rate at thousands of hotels nationwide. So no matter if you're looking for a fivestar favorite in the middle of town or a quiet retreat in the middle of nowhere, you'll always tuck away great savings.

RECREATIONAL BENEFIT DISCOUNTS*:

SAVE UP TO 50% ON RECREATION!

With AUIC membership, you'll spend more time—and a lot less money—enjoying your favorite activities. Whether your idea of fun is being whisked away on a hot air balloon ride, catching a major league game, rolling into your local bowling center or screaming down the rollercoaster track, AUIC membership has your fun and your savings.

DINNING MEMBER DISCOUNTS*:

SAVE UP TO 50% ON DINING!

With AUIC membership, you never have to look far for delicious deals on dining. Members save BIG money on fast food, fine & casual dining, take out, delivery and more at over 60,000 local and national-chain restaurants nationwide.

SHOPPING DISCOUNTS*:

Get up to 50% off from hundreds of the world's best brands! SAVE UP TO 50% ON SHOPPING! Whether you're looking for back-to-school supplies, holiday gifts, a new outfit or something for the home, AUIC membership helps you ring up for less than you'd expect.

SERVICE DISCOUNTS*:

SAVE UP TO 50% ON SERVICES

How may AUIC be of service to you today? Whether your cell phone needs a little service or your carpet needs a little cleaning, AUIC membership has a lot of savings to offer.

CAR RENTAL DISCOUNTS*:

HERTZ: AUIC Members can save up to 10% off your car rental. NATIONAL: AUIC members save with National. ALAMO: Your association membership means great deals for all your travel plans. Leisure. Business. Daily. Weekly. Weekend. United States. Canada. Europe. Latin America.

MEDICAL SAVINGS

AUIC PRESCRIPTION SAVINGS CARD DISCOUNTS*:

SAVE UP TO 55% on GENERICS AND UP TO 15% ON NAME BRAND PRESCRIPTIONS

This discount prescription card may be used at over 61,000 pharmacies nationwide, including most major chains. Pharmacies nationwide have agreed to provide discounts on their medications to people who use this discount prescription card. National and local Pharmacies accept this card.

LAB SERVICE DISCOUNTS*:

Serious Medical Conditions such as Heart Disease, Prostate Cancer, Diabetes, Thyroid disease and more, can go undetected for up to two years—without noticeable symptoms. The earlier a problem is detected, the easier and more likely it is to be treatable. You now have direct access to major clinical labs across the USA** for those important blood tests – and at discounted prices. Take charge of your health and fitness today! All blood tests are offered at a savings of up to 80% off typical lab costs and through the same CLIA-certified accredited labs used by your physician.

With a membership in the AUIC, you are also eligible for the following Insurance Benefits...

www.auic.org

AUIC-CHI_062012

CoreHealth Insurance



MEMBERSHIP HAS IT'S BENEFITS

Plan Benefits

| LIMITED MEDICAL INDEMNITY BENEFITS* | PHYSICIAN | VALUE | GOLD | PLATINUM |
|---|--|--|-----------------------------------|-----------------------|
| Doctor Office Visits This benefit is payable for visits to a doctor's office, which a Benefits are limited to a single doctor visit per day per covered person. There is a | | | | or sickness. |
| Doctor Office Visit - Indemnity Benefit: | \$65 | \$70 | \$75 | \$80 |
| Maximum number of visits per Covered Person, per Policy Year: | 10 | 10 | 10 | 10 |
| | | | | |
| Doctor Office Wellness Visits This benefit is payable for routine health examination | ations and immuniza | tions for cove | red persons. | |
| Doctor Office Visit - Indemnity Benefit: | \$65 | \$70 | \$75 | \$80 |
| Maximum number of visits per Covered Person, per Policy Year: | 2 | 2 | 2 | 2 |
| | | | | |
| Diagnostic, X-ray, Laboratory This benefit is payable when as the result of a continue tests are ordered or performed by a doctor. Benefit payable for one service per | | | | |
| Benefit amount per visit: | \$30 | \$50 | \$75 | \$100 |
| Maximum number of visits per Covered Person per Policy Year: | 5 | 5 | 5 | 5 |
| | | | | |
| Hospital Confinement Benefit This benefit is payable for a maximum of 31 days as the result of a Covered Injury or Sickness. There is a 30 day waiting period for | | | | |
| | | | | |
| Maximum per day per Covered Person per Policy Year: | \$250 | \$500 | \$1000 | \$1500 |
| | \$250 31 | \$500 31 | \$1000 31 | \$1500 31 |
| Maximum per day per Covered Person per Policy Year: Maximum number of Covered days per Covered Person per Policy Year: | | • | | |
| Maximum number of Covered days per Covered Person per Policy Year: CU/CCU Benefit This benefit is payable for a maximum of 15 days per policy year | 31 ar, for hospital confir | 31 nement in an I | 31 CU or CCU as | 31 |
| Maximum number of Covered days per Covered Person per Policy Year: CU/CCU Benefit This benefit is payable for a maximum of 15 days per policy year a Covered Injury or Sickness. There is a 30 day waiting period for sickness. A 12 | 31 ar, for hospital confir | 31 nement in an I | 31 CU or CCU as | 31 |
| | 31 ear, for hospital confir 2-month pre-existing | 31 nement in an I condition clau | 31 CU or CCU as se applies. | 31 s the result of |

Benefit Amount:\$100\$150\$300\$300Maximum number of visits per Covered Person per Policy Year:1111

NOTE: SEE TERMS AND CONDITIONS FOR DEFINITIONS AND EXCLUSIONS. TERMS AND CONDITIONS MAY VARY BY STATE. THIS IS NOT MAJOR MEDICAL COVERAGE AND IS NOT DESIGNED AS A SUBSTITUTE FOR MAJOR MEDICAL COVERAGE.

LIMITED MEDICAL INDEMNITY BENEFITS*

PHYSICIAN VALUE GOLD

PLATINUM

Surgery (Inpatient/Outpatient) When surgery for a Covered Person is performed in an Outpatient Surgery Facility or while Confined to a Hospital, coverage is provided for the use of the operating and recovery room, including the Doctor's charges for performing surgery. Benefits are also provided for medical services and supplies used in the performance of the surgery. We will pay the charges for Covered Expenses, not to exceed the Maximum Benefit amount and the Maximum Surgeries shown in the Schedule for this benefit. There is a 30 day waiting period for sickness. A 12-month pre-existing condition clause applies.

| Inpatient Surgery: | \$500 | \$1000 | See Schedule | See Schedule |
|---|-------|--------|--------------|--------------|
| Outpatient Surgery: | \$200 | \$500 | See Schedule | See Schedule |
| Maximum number of Covered Surgeries per Covered Person per Policy Year: | 1 | 1 | 1 | 2 |

Anesthesia Benefit (Inpatient/Outpatient) This benefit is payable for Covered Expenses when administered by a Doctor in connection with a covered surgical procedure resulting from a Covered Accident or Sickness. There is a 30 day waiting period for sickness. A 12-month preexisting condition clause applies.

| Inpatient Surgery: | \$125 | \$250 | See Schedule | See Schedule |
|---|-------|-------|--------------|--------------|
| Outpatient Surgery: | \$50 | \$125 | See Schedule | See Schedule |
| Maximum number of Covered Surgeries per Covered Person per Policy Year: | 1 | 1 | 1 | 2 |

Accidental Death and Dismemberment Benefit Benefits will be paid only one time under this benefit for each Covered Person. If the Covered Person sustains more than one loss as the result of separate accidents, only one benefit amount, the first one for which a claim has been submitted, will be paid. If more than one loss is sustained in the same accidental injury, only one benefit amount will be paid, the largest of which the Covered Person is entitled. Dismemberment is specific to the type of loss and is payable as a percentage of the benefit amount. *If you live in the state of Oregon: Benefits will be paid only one time regardless if loss is the result of the same or separate accidental injury.

| Accidental Death Benefits: | | | | |
|----------------------------|--------|--------|--------|---------|
| Primary Covered Person: | \$2500 | \$5000 | \$7500 | \$15000 |
| Covered Spouse: | \$1250 | \$2500 | \$3750 | \$7500 |
| Each Covered Dependent: | \$625 | \$1250 | \$1875 | \$3750 |

Excess Accident Medical Expense Benefit (per accident) This benefit is payable for a Covered Person that sustains an accidental injury that requires medically necessary care by a Doctor. Coverage is provided for treatment, services and supplies for such injury not to exceed the benefit maximum. Treatment must be received within 30 days of the injury.

| Benefit Amount, after \$100 deductible: | \$500 | \$2500 | \$2500 | \$5000 |
|---|-------|--------|--------|--------|
| Maximum number of occurrences per Covered Person per Policy Year: | 1 | 1 | 1 | 1 |

*Underwritten by the United States Fire Insurance Company, rated "A" (Excellent) by AM Best (2011 Edition). Benefits not available to residents of AK, CT, GA, KS, MA, MD, ME, MI, MT, NC, ND, NH, NJ, NY, OR, RI, VT and WA. Members can be enrolled only once. Duplicate or multiple memberships, including Limited Medical Indemnity Insurance underwritten by United States Fire Insurance Company benefits, is not allowed. A 12-month Pre-Existing Condition Limitations applies to Hospital Confinement Benefit, ICU/CCU Benefit, Surgery and Anesthesia related to Surgery, Maternity is not covered, and there is a 30 day waiting period for sickness. Coverage is not provided for members age 65 or over, coverage will terminate at the end of the month insured turns age 65. Changes to coverage underwritten by United States Fire Insurance Company can only be made if the change is the result of a qualifying life event. A qualifying life event means marriage, divorce, the death of your spouse, or the birth or adoption of a child. If coverage is cancelled, persons may not re-enroll in coverage with United States Fire Insurance Company until six-months after their termination date.

| Monthly Retail Rates | PHYSICIAN | VALUE | GOLD | PLATINUM |
|---------------------------|-----------|----------|----------|----------|
| Individual | \$93.95 | \$134.38 | \$215.82 | \$299.09 |
| Individual + Dependent(s) | \$150.80 | \$218.34 | \$354.25 | \$493.13 |
| Married, No Dependent(s) | \$171.33 | \$248.66 | \$404.24 | \$563.25 |
| Family | \$242.99 | \$354.49 | \$578.74 | \$807.78 |

The Insurance Premium is the premium rate charged for the insurance coverage underwritten by United States Fire Insurance Company and offered through your membership in this association. The Insurance Premium for the following memberships are; PHYSICIAN: Single = \$53.63, Single/Spouse = \$102.47, Single/Child(ren) = \$89.51, Family = \$147.69, VALUE: Single = \$79.15, Single/Spouse = \$151.26, Single/Child(ren) = \$132.13, Family = \$218.05, GOLD: Single = \$130.54, Single/Spouse = \$249.45, Single/Child(ren) = \$217.90, Family = \$359.57, PLATINUM: Single = \$183.09, Single/Spouse = \$349.79, Single/Child(ren) = \$305.55, Family = \$504.11.

*There is a one-time enrollment fee of \$50 that will be applied to your first month's payment. Total membership cost consists of association information and awareness benefits, consumer savings and service programs, insurance coverage's, marketing and administration costs. A full listing of AUIC member benefits can be viewed by visiting www.AUIC.org.







AUIC CoreHealth Insurance

Surgical and Anesthesia Schedule

IF A CPT CODE CAN NOT BE LOCATED ON THIS LIST, YOU NEED TO CONTACT THE ADMINISTRATOR TO DETERMINE THE APPROPRIATE DOLLAR REIMBURSEMENT.

| CTP Codes | Procedure | Surgical | Anesthesia |
|-----------|--|--------------------|--------------|
| | ABDOMEN | ourgiour | Ancouncolu |
| 44950 | Appendectomy | \$1,250 | \$313 |
| 47600 | Removal of gallbladder | \$2,500 | \$625 |
| 43620 | Total Gastrectomy | \$4,250 | \$1,063 |
| 43500 | Gastrotomy | \$1,250 | \$313 |
| 20102 | Laparotomy, exploratory | \$1,250 | \$313 |
| | AMPUTATION | | |
| 24920 | Amputation of upper arm | \$1,250 | \$313 |
| 26951 | Amputation of finger/thumb | \$1,250 | \$313 |
| 27295 | Amputation of leg at hip | \$2,500 | \$625 |
| 27880 | Amputation of lower leg | \$2,500 | \$625 |
| 28820 | Amputation of toe BREAST | \$1,250 | \$313 |
| 19182 | Removal of breast | \$1,250 | \$313 |
| 19120 | Removal of breast lesion | \$1,250 | \$313 |
| 19350 | Breast reconstruction | \$2,500 | \$625 |
| | CHEST | +_, | |
| 32100 | Exploratory Thoracotomy | \$2,500 | \$625 |
| 31641 | Bronchoscopy (esophagoscopy) | \$500 | \$125 |
| 43124 | Esophagectomy | \$4,250 | \$1,063 |
| 32520 | Lung, removal of or portion of (Lobectomy) | \$2,500 | \$625 |
| 33471 | Valvotomy or commissurotomy, closed | \$2,500 | \$625 |
| 33403 | Aortic, Mitral, or Tricuspid Valvuloplasty, open with bypass | \$4,250 | \$1,063 |
| 33697 | Tetralogy of Fallot with Bypass | \$4,250 | \$1,063 |
| 33400 | Double valve procedure replacement and or repair | \$4,250 | \$1,063 |
| | DISLOCATION, REDUCTION OF | | |
| 27840 | Treat ankle dislocation | \$500 | \$125 |
| 23520 | Treat clavicle dislocation | \$500 | \$125 |
| 24640 | Treat elbow dislocation | \$500 | \$125 |
| 27256 | Treat hip dislocation | \$500 | \$125 |
| 21485 | Reset dislocated jaw | \$1,250 | \$313 |
| 23655 | Treat shoulder dislocation | \$500 | \$125 |
| 25660 | Treat wrist dislocation | \$1,250 | \$313 |
| 27557 | Treat knee dislocation ARTHROTOMY | \$2,500 | \$625 |
| 29895 | Ankle arthroscopy/surgery | \$1,250 | \$313 |
| 29838 | Elbow arthroscopy/surgery | \$1,250 \$1,250 | \$313 |
| 29863 | Hip arthroscopy/surgery | \$1,250 | \$313 |
| 29883 | Knee arthroscopy/surgery | \$1,230 \$2,500 | \$625 |
| 29807 | Shoulder arthroscopy/surgery | \$2,500 | \$625 |
| 20007 | EAR, NOSE, THROAT | Ψ2,000 | \$525 |
| 69840 | Fenestration | \$2,500 | \$625 |
| 69502 | Mastoidectomy-single | \$2,500 | \$625 |
| 69511 | Extensive mastoid surgery | \$2,500 | \$625 |
| 42835 | Adnoidectomy (independent procedure) | \$500 | \$125 |
| 31070 | Sinusotomy, frontal, external simple (Trephine) | \$1,250 | \$313 |
| 58560 | Submucous resection of nasal septum (septectomy) | \$1,250 | \$313 |
| 31585 | Laryngectomy, without neck dissection | \$1,250 | \$313 |

| | | - | |
|----------------|--|--------------------|----------------|
| CTP Codes | | Surgical | Anesthesia |
| 42825 | Tonsillectomy, with or without adenoidectomy-under age 18 | \$500 | \$125 |
| 42826 | Tonsillectomy, with or without | \$500 | \$125 |
| | adenoidectomy-18 and over | | |
| 31500 | Tracheotomy (independent procedure) | \$500 | \$125 |
| 66982 | Cataract, operation for intracapsular, extracapsular unilateral | \$2,500 | \$625 |
| 67107 | Repair detached retina | \$2,500 | \$625 |
| 65110 | Removal of eye FRACTURE, TREATMENT OF | \$2,500 | \$625 |
| 28430 | Treatment of ankle fracture | \$500 | \$125 |
| 26720 | Treat finger fracture, each | \$500 | \$125 |
| 21315 | Treatment of nose fracture | \$500 | \$125 |
| 25560 | Treat fracture radius & ulna | \$500 | \$125 |
| 27781 | Treatment of fibula fracture | \$1,250 | \$313 |
| 27701 | GENITO_URINARY TRACT | ¢1,200 | ¢010 |
| 57530 | Cervix amputation (cervicectomy) | \$500 | \$125 |
| 54150 | Circumcision Newborn Clamp | \$500 | \$125 |
| 58120 | Dilation & Curettage (non-Puerperal) | \$500 | \$125 |
| 58180 | Partial hysterectomy | \$2,500 | \$625 |
| 58150 | Total hysterectomy | \$2,500 | \$625 |
| 58260 | Vaginal hysterectomy | \$2,500 | \$625 |
| 50065 | Kidney -Nephropexy | \$2,500 | \$625 |
| 50360 | Kidney transplant, unilateral or bilateral, recipient with nephrectomy | \$4,250 | \$1,063 |
| 50978 | Ureterotomy | \$1,250 | \$313 |
| 51065 | Cystotomy | \$1,250 | \$313 |
| 52601 | Prostate, removal of (Prostatectomy) | \$1,250 | \$313 |
| 55860 | Surgical exposure, prostate | \$2,500 | \$625 |
| 55810 | Extensive prostate surgery | \$2,500 | \$625 |
| 54860 | Removal of epididymis | \$1,250 | \$313 |
| 57260 | Cyctocele, operation for anterior colporrhaphy | \$1,250 | \$313 |
| 57250 | Rectocele operation for posterior colporrhaphy | \$500 | \$125 |
| 45560 | Rectocele and cystocele A&P colporrhaphy GOITRE | \$1,250 | \$313 |
| 60210 | Adenoma or benign tumor of thyroid excecion | \$1,250 | \$313 |
| 60240 | Thyroidectomy HERNIA | \$2,500 | \$625 |
| 49500 | Repair Inguinal- unilateral | \$500 | \$125 |
| 49582 | Repair Umbilical-under age 5 | \$1,250 | \$313 |
| 49587 | Repair Umbilical-over age 5 | \$1,250 | \$313 |
| 49560 | Repair Ventral (incisional | \$1,250 | \$313 |
| 49555 | Repair Femoral | \$1,250 | \$313 |
| 49570 | Repair Epigastric | \$500 | \$125 |
| -10010 | LIGAMENTS AND TENDONS | ψυυυ | ψιζΟ |
| 27686 | Revise lower leg tendons | \$1,250 | \$313 |
| 26410 | Repair hand tendon | \$1,250 \$1,250 | \$313 |
| 26350 | Repair finger/hand tendon | \$1,250 \$2,500 | \$625 |
| 26350 26480 | Transplant hand tendon | | \$625 \$625 |
| 20400 | | \$2,500 | φυζο |

| CTP Codes | Procedure | Surgical | Anesthesia |
|-----------|--|----------|------------|
| | OBSTETRICAL | | |
| 59410 | Removel of placenta and/or immediate or early repair of pereneum and/or cervix | \$2,500 | \$625 |
| 59514 | Cesarean Section, complete procedure including delivery | \$2,500 | \$625 |
| 59525 | Cesarean Section and Hysterectomy, total or subtotal | \$1,250 | \$313 |
| 59136 | Ectopic (tubal, extra-uterine) pregnancy | \$2,500 | \$625 |
| 59812 | Miscarriage, including dilation and curettage | \$500 | \$125 |
| | PILONIDAL CYST OR SINUS | | |
| 11770 | Removal of pilonidal lesion | \$500 | \$125 |
| 10080 | Drainage of pilonidal cyst | \$500 | \$125 |
| | RECTUM | | |
| 46942 | Fissure (Fissurectomy) cutting operation for (Independent Procedure) | \$500 | \$125 |
| 46083 | Incise external hemorrhoid | \$500 | \$125 |
| 46936 | Destruction of hemorrhoids | \$500 | \$125 |
| 46262 | Hemorrhoidectomy and Fistulotomy or Fistulectomy | \$1,250 | \$313 |
| 46220 | Papillectomy, single tag (independent procedure) | \$500 | \$125 |
| | SKULL | | |
| 61322 | Osteoplastic craniotomy (other than operation for brain tumor) | \$4,250 | \$1,063 |
| 61250 | Trephine | \$1,250 | \$313 |
| 61543 | Hemispherectomy | \$4,250 | \$1,063 |
| | | | |

| Procedure | Surgical | Anesthesia |
|-----------------------------|--|--|
| | Surgical | Anestnesia |
| | ¢500 | ¢105 |
| , | | \$125 |
| Spinal cord tumor operation | \$2,500 | \$625 |
| TUMOR | | |
| Remove tumor of arm/elbow | \$2,500 | \$625 |
| Remove tumor, neck/chest | \$1,250 | \$313 |
| VARICOSE VEINS | | |
| Revision of leg vein | \$500 | \$125 |
| TRANSPLANT & PARTIAL ORGAN | | |
| REMOVAL | | |
| Lung Transplant | \$5,000 | \$1,250 |
| Lung Transplant with bypass | \$5,000 | \$1,250 |
| Heart and Lung Transplant | \$5,000 | \$1,250 |
| Liver Transplant | \$5,000 | \$1,250 |
| Liver - partial removal | \$5,000 | \$1,250 |
| Pancreas - partial removal | \$5,000 | \$1,250 |
| | SPINE OR SPINAL CORD Laminectomy Spinal cord tumor operation TUMOR Remove tumor of arm/elbow Remove tumor, neck/chest VARICOSE VEINS Revision of leg vein TRANSPLANT & PARTIAL ORGAN REMOVAL Lung Transplant Lung Transplant Ung Transplant with bypass Heart and Lung Transplant Liver Transplant Liver Transplant | SPINE OR SPINAL CORDLaminectomy\$500Spinal cord tumor operation\$2,500TUMOR*Remove tumor of arm/elbow\$2,500Remove tumor, neck/chest\$1,250VARICOSE VEINS*Revision of leg vein\$500TRANSPLANT & PARTIAL ORGAN*RemoVAL*Lung Transplant\$5,000Lung Transplant with bypass\$5,000Liver Transplant\$5,000Liver Transplant\$5,000Liver - partial removal\$5,000 |

United States Fire Insurance Company Plan Limitations and Exclusions Applicable To All Benefits

Benefits will not be paid for charges or loss caused by, or resulting from, any of the following:

- (1) Suicide or any intentionally self-inflicted Injury;
- (2) Any drug, narcotic, gas or fumes, or chemical substance voluntarily taken, administered, absorbed or inhaled unless prescribed by, and taken according to the directions of, a Doctor (accidental ingestion of a poisonous substance is not excluded.);
- (3) Commission, or attempt to commit, a felony;
- (4) Participation in a riot or insurrection;
- (5) Driving under the influence of a controlled substance, unless administered on the advice of a Doctor;
- (6) Driving while Intoxicated. "Intoxicated" will have the meaning determined by the laws in the jurisdiction of the geographical area where the loss occurs.
- (7) Declared or undeclared war or act of war;
- (8) Nuclear reaction or the release of nuclear energy. However, this exclusion will not apply if the loss is sustained within 180-days of the initial incident and:
 - (1) The loss was caused by fire, heat, explosion or other physical trauma which was a result of the release of nuclear energy; and
 - (2) The Covered Person was within a 25-mile radius of the site of the release either:
 - (a) At the time of the release; or
 - (b) Within 24-hours of the start of the release; or
 - (c) Occurs while he is in the issue state of this Certificate;
- (9) Routine health checkups or immunizations for Covered Person aged 6 and older; expenses for allergies, allergy serum or allergy testing, unless specifically provided for in this Certificate;
- (10) Surgery to correct vision or hearing; eyeglasses, contact lenses and hearing aids, braces, appliances, or examinations or prescriptions therefore;
- (11) Dental care, x-rays, or treatment other than Injury to sound, natural teeth and gums resulting from an accidental Injury and rendered within 6-months of the Injury;
- (12) Spinal manipulations and manual manipulative treatment or therapy;
- (13) Weight loss or modification and complications arising therefrom, including surgery and any other form of treatment for the purpose of weight loss or modification;
- (14) Rest cures or custodial care, or treatment of sleep disorders;
- (15) Treatment, services or supplies received outside of the U.S. except for acute Sickness or Injury sustained during the first 30-days of travel outside the U.S.;
- (16) Normal pregnancy or childbirth, except for Complications of Pregnancy;
- (17) Any drug, treatment, or procedure that either promotes or prevents conception or childbirth regardless of what the drug, treatment, or procedure was originally prescribed or intended for;
- (18) Blood or Blood plasma, except for charges by a Hospital for the processing or administration of blood;
- (19) Treatment of temporomandibular joint (TMJ) disorders involving the installation of crowns, pontics, bridges or abutments, or the installation, maintenance or removal of orthodontic or occlusal appliances or equilibration therapy;
- (20) Cosmetic surgery. This Exclusion does not apply to reconstructive surgery:
 - (a) On an injured part of the body following trauma, infection or other disease of the involved part;
 - (b) Of a congenital disease or anomaly of a covered dependent newborn or adopted infant; or
 - (c) On a non-diseased breast to restore and achieve symmetry between two breasts following a covered Mastectomy;
- (21) The repair or replacement of existing artificial limbs, orthopedic braces, or orthotic devices; dentures, partial dentures, braces or fixed or removable bridges;
- (22) Treatment or removal of warts, moles, boils, skin blemishes or birthmarks, bunions, acne, corns, calluses, the cutting and trimming of toenails, care for flat feet, fallen arches or chronic foot strain;
- (23) Personal items such as television, telephone, lotions, shampoos, extra beds, meals for guests, take home items, or other items for comfort and convenience;
- (24) Treatment of Mental or Nervous Disorders, or alcohol or substance abuse, unless specifically provided for under this Certificate;
- (25) Prescription medicines, unless specifically provided for under this Certificate;
- (26) Any Injury that is caused by flight or travel in, or upon:

- (a) An aircraft or other, craft designed for navigation above or beyond the earth's atmosphere except as a fare-paying passenger;
- (b) An ultra light, hang-gliding, parachuting or bungi-cord jumping;
- (c) A snowmobile;
- (d) Any two or three wheeled motor vehicle;
- (e) Any off-road motorized vehicle not requiring licensing as a motor vehicle;
- (f) Any watercraft or other craft designed for water use above or beneath the water, except as a farepaying passenger;
- (27) Any accidental Injury where the Covered Person is the operator of a motor vehicle and does not possess a current and valid motor vehicle operator's license (except in a Driver's Education Program);
- (28) Services, treatment or loss:
 - (a) Rendered in any Veterans Administration or Federal Hospital, except if there is a legal obligation to pay;
 - (b) Payable by any automobile insurance policy without regard to fault. (Does not apply in any state where prohibited);
 - (c) Which a Covered Person would not have to pay if he did not have insurance;
 - (d) Provided by a Doctor, Nurse or any other person who is employed or retained by a Covered Person or who is a member of a Covered Person's Immediate Family;
 - (e) Covered by state or federal worker's compensation, employers liability, occupational disease law, or similar laws;
 - (f) Injury or Sickness sustained while on active duty in the armed forces of any country. This does not include Reserve or National Guard duty for training. Upon receipt of proof of service, we will refund, any unearned premium paid on a pro rata basis;
- (29) Hemorrhoids, tonsils, adenoids, middle ear disorders, any disease or disorder of the reproductive organs unless the loss is incurred at least 6-months after the Covered Person becomes insured under this Certificate;
- (30) Elective treatment or surgery and treatment, procedures, products or services that are experimental or investigative. "Experimental or Investigative" means a drug, device or medical treatment or procedure that:
 - (a) Cannot lawfully be marketed without approval of the United States Food and Drug Administration and approval for marketing has not been given at the time of being furnished;
 - (b) Has Reliable Evidence indicating it is the subject of ongoing clinical trials or is under study to determine its maximum tolerated dose, toxicity, safety, efficacy, or its efficacy as compared with the standard means of treatments or diagnosis; or
 - (c) Has Reliable Evidence indicating that the consensus of opinion among experts is that further studies or clinical trials are necessary to determine its maximum tolerated dose, toxicity, efficacy, or its efficacy as compared with the standard means of treatment or diagnosis.

"Reliable Evidence" means (i) published reports and articles in authoritative medical and scientific literature; (ii) the written protocol(s) of the treating facility or the protocols of another facility studying substantially the same drug, device, medical treatment or procedure; or (iii) the written informed consent used by the treating facility or by another facility studying substantially the same drug, device, or medical treatment or procedure.

Terms and conditions may vary by state.

CLAIMS

Your medical provider may bill for the eligible insured benefits outlined in your membership plan or you can submit the claim yourself.

To verify benefits and/or eligibility or to check the status of a submitted claim, please call 1-800-279-2290 or log onto www.insuranceTPA.com. Please mail claims to:

> Please mail claims to: InsuranceTPA.com P.O. Box 15953 Lubbock, TX 79490-5953

> Emdeon Payor ID: 39182